UNIT 1: DISASTER PREPAREDNESS

In this unit you will learn about:

- Roles and Responsibilities for Community Preparedness: How everyone in a community has a role in disaster preparedness and response.
- Elements of Disasters and Their Impact on the Infrastructure: The potential effect of extreme emergencies and disasters on transportation; electrical service; telephone communication; availability of food, water, shelter and fuel; and emergency services.
- **Personal and Organizational Preparedness:** How you can prepare in advance to improve the quality of your survival and to reduce the damage from hazards.
- Role of CERTs: CERT organization, disaster and non-disaster roles, and laws that protect disaster workers from liability.

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OBJECTIVES	At the conclusion of this unit, the participants will be able to:	
	 Identify the roles and responsibilities for community preparedness, to include government, community leaders from all sectors, and the public. 	
	 Describe the types of hazards most likely to affect their community and their potential impact on people, health, and infrastructure. 	
	 Undertake personal and organizational preparedness actions. 	
	 Describe the functions of CERTs and their role as a CERT member. 	
SCOPE	The topics that will be discussed in this unit are:	
	 Introductions and Overview 	
	 Community Preparedness: Roles and Responsibilities 	
	 Hazards and Their Potential Impact 	
	 Impact on the Infrastructure 	
	 Home and Workplace Preparedness 	
	 Reducing the Impact of Hazards Through Mitigation 	
	 CERT Disaster Response 	
	 Protection for Disaster Workers 	
	 Additional Training for CERTs 	
	 Unit Summary 	
ESTIMATED COMPLETION TIME	2 hours 30 minutes	
TRAINING METHODS	The lead instructor will begin by welcoming the participants to the course, introducing himself or herself and the other instructor(s), and making any necessary administrative announcements. The instructor will then briefly review a major disaster that recently affected the area or the State, stressing its aftermath, lessons learned (including the importance of preparedness), and the role that CERTs might have had in that disaster.	
	Next, the instructor will briefly explain the course objectives and discuss the topics to be covered in the course.	

TRAINING METHODS (CONTINUED)	 The instructor will then give a brief overview of the nature of disasters and extreme emergencies, stressing how CERTs fit into the response and recovery picture. Then the instructor will begin an introductory exercise. The purpose of this exercise is to introduce the participants to each other and illustrate the types of skills and abilities that CERTs require. During this exercise, each participant will introduce himself or herself and provide a brief description of: 	
	Why he or she is attending the courseWhere he or she lives or works in the community	
	Following the introductions, the instructor will review the collective distribution of participants and facilitate a brief discussion of how the skills demonstrated in the introductory activity might be useful in the immediate aftermath of a disaster. During the discussion, the instructor will stress the importance of communication, trust, and teamwork (the whole being greater than the sum of the parts) as critical elements of effective CERTs.	
	Next, the instructor will lead a discussion of the chief threat(s) for the community and the impact that the threat(s) is (are) likely to have on the community's infrastructure and emergency services.	
	The instructor will then lead a discussion of the types of structural and non-structural hazards that the participants may face in the different types of structures located within the community and how those hazards can be mitigated through individual and community preparedness efforts both at home and in the workplace.	
	Finally, the instructor will summarize the key points of the session while creating the linkage that, as CERT members, the participants will play a vital role in response.	
	Please be advised that, as a general rule, the instructor is encouraged to add pertinent local information to this unit, but should never subtract material.	
RESOURCES REQUIRED	 Community Emergency Response Team Instructor Guide Community Emergency Response Team Participant Manual PowerPoint Slides 1-0 through 1-35 PowerPoint Slides from hazard modules selected 	

The following additional equipment is required for this unit:
 A computer with PowerPoint software
 A computer projector and screen
 Scissors (1 for every 5 participants)
 Tape (1 roll for every 5 participants)
 Two pieces of cardboard, approximately 8 by 10 inches (1 set for every 5 participants)
 Forty pieces of construction paper, 8.5 by 11 inches (1 set for every 5 participants)
 Prepare information on State and local laws that protect CERT members in your area. Enter the information in the table on p. 1- 37 of the Participant Manual before making copies.
 Carefully review this unit and the hazard modules that are included as annexes to this unit. Select the hazards that present the greatest threat to your community and incorporate them into the unit. If possible, tailor the hazard materials by including local examples and photographs.
 Working with a representative of the community in which you will be conducting training, identify any potentially culturally sensitive topics in this module. Develop strategies for presenting any such topics in ways that will be engaging and appropriate for the participants.
For example, some cultures dislike the term "disaster preparedness," because it can imply an invitation to disaster. In this case, an alternate concept such as "community readiness" could be helpful.

Notes	A suggested time plan for this unit is as follows:
	Introductions and Overview.20 minutesCommunity Preparedness:Roles and Responsibilities
	Total Time: 2 hours 30 minutes
Remarks	This unit includes information on a variety of hazards, some of which but not all, may affect your community. Review this unit and the additional materials carefully <u>before</u> training to identify hazards that pose a threat to your community.
	After determining which hazard presentations you wish to include, you will want to add the PowerPoint slides into the main file for Unit 1. To merge the slide presentations:
	 Open the PowerPoint file for Unit 1. Open the PowerPoint file for the hazard you wish to include. While in the <u>hazard presentation</u>, click "Slide Sorter View" (田) at the bottom left corner of the screen. Click "Edit" at the top of the screen.
	 Click "Select All" from the edit pull-down menu. Click "Window" at the top of the screen and select the Unit 1 presentation. Click "Slide Sorter View" (田).
	 Place the cursor where the hazard insert should be by clicking <u>between</u> the slides at the appropriate place in the Unit 1 presentation.
	 Right click, and select "Paste" to pull in the hazard slides. Repeat Steps 2 through 8 for each hazard presentation that you wish to include in this unit.

Unit 1: Disaster Preparedness

INSTRUCTOR GUIDANCE	Content	
	Check-In	
	As the participants are arriving, develop a class roster by passing around a sheet of paper, or ask them to be sure to check in on the class roster if it has already been developed. Ask the participants to confirm their name, address, phone number, and e-mail address.	
CIRC.	Introductions and Overview	
Disaster Preparedness		
	Welcome	
CERT Basic Training Unit 1	Welcome the participants to Community Emergency Response Team Basic Training.	
SFEMA citizen Corps	Introduce yourselves and provide some background information about your past experiences in emergency response.	
	Make any administrative announcements that are necessary at this time. Include information about:	
	 The times for this and future sessions 	
	 Materials required 	
	 Building disaster preparedness kits 	
	 Emergency exits 	
	 Restroom locations, smoking policy, etc. 	
	 Course completion requirements 	

INSTRUCTOR GUIDANCE	Content
	Setting the Stage
Setting the Stage	Open by telling the participants that the damage caused by natural disasters and manmade events can be extensive.
CONTRACTORY CONTR	While emergency services personnel are the best trained and equipped to handle emergencies, they may not be immediately available in a catastrophic disaster. In such a situation, members of the community may be on their own for several days or longer. They may have to rely on their own resources for food, water, first aid, and shelter, and neighbors or coworkers may have to provide immediate assistance to those who are hurt or need other help.
	Point out that Community Emergency Response Teams (CERTs) respond in the period immediately after a disaster when response resources are overwhelmed or delayed.
	Explain that CERTs:
	 Assist first responders when requested in accordance with standard operating procedures developed by the sponsoring agency and by area of training
	 Assume many of the same functions as response personnel following a disaster
	While CERTs are a valuable asset in emergency response, CERTs are not trained to perform all of the functions or respond to the same degree as professional responders. CERTs are a bridge to professional responders until they are able to arrive.
	This training covers basic skills that are important to know in a disaster when emergency services are not immediately available. By learning how to work as a team, neighbors and coworkers will be able to do the greatest good for the greatest number after a disaster.

INSTRUCTOR GUIDANCE	Content
	Course Preview
Course Preview Fire safety Disaster medical operations Light search and rescue CERT organization	Explain that this unit will provide an overview of the course by establishing a context for CERTs within the specific hazards faced by the community.
CERT organization Disaster psychology CERT and terrorism	Tell the group that later units will cover:
	 Fire safety
FEMA CERT Basic Training 1-2	 Disaster medical operations
Display Slide 1.2	 Light search and rescue
Display Slide 1-2	 CERT organization
	 Disaster psychology
	 CERT and terrorism
	Exercise: Building a Tower
	Introduce the exercise to the participants by explaining that they will now work in small groups. Each group will work together to accomplish the same task — building a tower.
If desired, provide the participants with a different	Instructions: Follow the steps below to conduct this exercise:
activity that highlights similar skills: the ability to work together successfully with limited resources and under time pressure.	1. Assign the participants to groups of five.
	2. Distribute the following materials to each group:
	 One pair of scissors
	 One roll of scotch tape
	 Two pieces of cardboard (approximately 8 by 10 inches)
	 Forty pieces of construction paper (8.5 by 11 inches)
	3. Tell the groups that they will spend the next 10

INSTRUCTOR GUIDANCE	Content
	minutes planning and designing a freestanding tower that stands at least 5 feet tall from the bottom of the structure to the top. Explain that you will tell the groups when to begin and that they will have 5 minutes from that point to construct the tower. Emphasize that the first 5 minutes is for planning only.
	 Tell the groups when to begin their work and when to end.
	 At the end of the allotted time, facilitate a group discussion of what the groups have learned through the exercise. Be sure to cover the following points:
	 Unfamiliar people
	 Can work on an unfamiliar problem
	 Using unfamiliar tools
	 In unfamiliar surroundings
	 In a time-compressed environment
	To reach a common goal
	Stress that the skills and abilities that the groups used during the exercise are the same skills that they will use as CERT members.

INSTRUCTOR GUIDANCE	CONTENT
Unit Objectives .	Unit Objectives
 Identify roles and responsibilities for community preparedness Describe types of hazards that affect community, people, health, and infrastructure Undertake personal and organizational preparedness actions Describe functions of CERTs 	 At the end of this unit, the participants should be able to: Identify the roles and responsibilities for community preparedness, to include government, community leaders from all sectors, and the public. Describe the types of hazards most likely to affect their community and their potential impact on people, health, and infrastructure. Undertake personal and organizational preparedness actions. Describe the functions of CERTs and their role as a CERT member.

INSTRUCTOR GUIDANCE	CONTENT
	Community Preparedness: Roles and Responsibilities
Community Preparedness: Roles and Responsibilities • Key priority in lessening the impact of disasters • Critical that all community members take steps to prepare	Tell participants that community preparedness is a key priority in lessening the impact of disasters. It is critical that all community members take steps to prepare in advance of an event.
 Effective when addresses unique attributes of community and engages whole community 	Explain that effective community preparedness addresses the unique attributes of the community:
FEMA CERT Basic Training Unit 1: Disater Preparedness 14	 The threat and hazards profile and vulnerabilities of the area
Display Slide 1-4	 The existing infrastructure
	 Resources and skills within the community
	 The population composition of the community
	Effective community preparedness also engages the whole community:
	 Government leaders and the public sector
	 Community leaders from the private and civic sectors
	The public
Government //s line	Government
 Government Government has responsibility to: Develop, test, and refine emergency plans Ensure emergency responders have adequate skills and resources Provide services to protect and assist citizens 	Explain that government has the responsibility to develop, test, and refine emergency operations plans, ensure emergency responders have adequate skills and resources, and provide services to protect and assist its citizens.
EERT Basic Training 16 Unit 1: Disaster Preparedness 16 Display Slide 1-5	To meet these challenges, government should involve the community in the planning process; to incorporate community resources in the plans; to provide reliable, actionable information; and to encourage training, practicing, and volunteer programs.

INSTRUCTOR GUIDANCE	Content
	 Tell participants that government emergency service providers include: Emergency Management Law Enforcement Fire and Rescue Emergency Medical Services Public Health Services Public Works Human Services
 Emergency Operations Plan Assigns responsibility to organizations and individuals Sets forth lines of authority Describes how people and property will be protected Identifies personnel, equipment, facilities, supplies, and other resources 	The Emergency Operations Plan (EOP) Tell participants that all government agencies with a role in disaster response work to organize and coordinate their agencies' activities before an emergency or disaster. The product of their work is the Emergency Operations Plan or "EOP" for that community.
Display Slide 1-6 Your local agency may use a	 Explain that the EOP is a document that: <u>Assigns responsibility</u> to organizations and individuals for carrying out specific actions at projected times and places in an emergency that

Your local agency may use a different term for the Emergency Operations Plan. Use the term used in your jurisdiction.

Depending on where you live, there may also be a hazard mitigation plan and/or evacuation plan. Briefly describe these if applicable.

- <u>Assigns responsibility</u> to organizations and individuals for carrying out specific actions at projected times and places in an emergency that exceeds the capability or routine responsibility of any one agency (e.g., the fire department)
- <u>Sets forth lines of authority</u> and organizational relationships and shows how all actions will be coordinated
- <u>Describes how people and property will be</u> <u>protected</u> in emergencies and disasters

INSTRUCTOR GUIDANCE	Content
	 <u>Identifies personnel, equipment, facilities, supplies,</u> <u>and other resources</u> available — within the jurisdiction or by agreement with other jurisdictions — for use during response and recovery operations
	In short, the EOP describes how the community will function in an emergency.
Community Leaders	Community Leaders
 Have a responsibility to participate in community preparedness Participate on local collaborative planning council Identify and integrate appropriate resources into government plans Ensure that facilities, staff, and customers served are prepared 	Explain to participants that community leaders from the private and civic sectors have a responsibility to participate in community preparedness. Their responsibilities include:
EEMA Unit 1: Desafer Prepareduess 1-2 EEEE	 Participating on the local collaborative planning council to provide insights and perspectives reflecting their industry or the constituency they service, for example, people with disabilities, local schools, communities with language or cultural differences, small businesses, the economically disadvantaged, communities of faith
	 Identifying and integrating appropriate resources into government plans
	 Ensuring facilities, staff, and customers or population served are prepared, trained, and practiced in preparedness actions

INSTRUCTOR GUIDANCE	Content
The Public fix he	The Public
 Learn about community alerts, warnings, and evacuation routes Take training Practice skills and personal plans Network and help others Give feedback to community Report suspicious activity Volunteer Volunteer Mark Tobaser Preaments Mark Tobaser Preaments Lat Tobaser Preaments 	 Remind participants that the public also has a responsibility for preparedness. All members of the community should: Learn about community alerts and warnings, evacuation routes, and how to get critical information Take training in preparedness, first aid, and
	response skillsPractice skills and personal plans through periodic
	drills in multiple settingsNetwork and be able to help others
	 Participate in community feedback opportunities
	 Report suspicious activity
	 Volunteer
Engaging the Whole Community Goal of Citizen Corps is to make communities safer, more prepared, and	Engaging the Whole Community
 more resilient Citizen Corps Councils bring government and community leaders together Councils ensure emergency plans more effectively reflect the community CERT Base Training Unit 1: Disaster Prepareduss CERT Base Training CERT Base Traini	Citizen Corps is the grassroots movement to strengthen community safety and preparedness through increased engagement of all sectors of the community. Citizen Corps is administered by the Federal Emergency Management Agency but implemented locally. The goal of Citizen Corps is to make communities safer, more prepared, and more resilient when incidents occur.
Explain to participants that some communities may have a Citizen Corps Council (CCC) or other entity such as a Local Emergency Planning Committee (LEPC) that acts as a CCC.	Despite advances in technology, a functioning community is based on complex and interdependent systems driven by human forces. Citizen Corps Councils bring government and community leaders together to ensure emergency plans more effectively reflect the community, including the population composition, the hazard profile, and the infrastructure.

INSTRUCTOR GUIDANCE	CONTENT
	The goals of the Councils are to:
	 Tailor activities to engage all sectors of the community
	 Identify and build on existing strengths
	 Increase collaboration between government and the whole community
	 Expand integration of community resources into plans and protocols
	 Encourage personal and organizational preparedness through outreach, training, and exercises
	 Promote volunteer opportunities for ongoing community safety and surge capacity in disasters
	Hazards and Their Potential Impact
Types of Disaster	Types of Disasters
Natural Technological Intentional	Explain that disasters can be:
EEMA CEVI Basic Testing 1-10	 Natural (e.g., earthquakes, wildfires, floods, extreme heat, hurricanes, landslides, thunderstorms, tornadoes, tsunamis, volcanic eruptions, winter storms)

Display Slide 1-10

Technological (e. g., hazardous material spill, nuclear power plant accident)

Intentional (terrorism using chemical, biological, radiological, nuclear, or explosive weapons)

INSTRUCTOR GUIDANCE	CONTENT
<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	 Key Elements of Disasters Explain that, regardless of the event, disasters have several key elements in common: They are <u>relatively unexpected</u>, with little or no warning or opportunity to prepare. Available personnel and emergency services may be <u>overwhelmed initially</u> by demands for their services. Lives, health, and the environment are <u>endangered</u>. Stress that, in the immediate aftermath of a disaster, needs are often greater than professional emergency
Local Hazard Vulnerability Identify most common disasters that occur Identify possible hazards with most severe impact Consider recent or historical impacts 	 services personnel can provide. In these instances, CERTs become a vital link in the emergency service chain. Understanding Local Hazard Vulnerability Assessing your community's vulnerability to hazards allows the community to prioritize preparedness
Identify susceptible locations in the community for specific hazards Consider what to expect from disruption of services EFIMA CERT Reset Training Unit 1: Desader Proparedures Total Construction Proparedures Total Construction Proparedures Display Slide 1-12	 measures and to target effective actions for the appropriate hazard. To assess your community's vulnerability to hazards, it is useful to: Identify the most common disasters that occur Identify possible hazards with most severe impact
	 Consider recent and/or historical impacts Identify susceptible locations in the community for specific hazards: people, buildings, infrastructure Consider what to expect for disruption of services and length of restoration

INSTRUCTOR GUIDANCE	Content
	Impact on the Infrastructure
?	How many of you have been caught in a(n) [insert the type of event that is most common for your area]?
Keep a close eye on the clock. Try to limit the discussion to 10-15 minutes.	What types of problems did you experience with such things as utilities and transportation?
РМ, Р. 1-9	Refer the participants to the chart titled <i>Possible</i> <i>Impact of Damage on Infrastructure</i> in their Participant Manuals. Summarize the participants' responses to the discussion question by listing some of the effects on the infrastructure.

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PM, P. 1-9	Examples of Possible Impact of Damage on Infrastructure

Damage to	Possible Effects
Transportation	Inability to assess damage accurately
	 Ambulances prevented from reaching victims
	Police prevented from reaching areas of civil unrest
	Fire departments prevented from getting to fires
	Flow of needed supplies (food, water, etc.) is interrupted
	Roads are closed and/or impassable
Structures	 Damaged critical facilities (e.g., hospitals, fire stations, police precincts, airports) unable to function normally
	 Increased risk of damage from falling debris
Communication Systems	 Victims unable to call for help
	Coordination of services is hampered
	Families and friends cannot communicate
Utilities	Loss of service
	Increased risk of fire or electrical shock
	 Limited access to fuel, e.g., pumps that may not work
	Loss of contact between victims and service providers
Water Service	Medical facilities hampered
	 Inadequate water flow, which results in notice to boil water and hampered firefighting capabilities
	Increased risk to public health
Fuel Supplies	 Increased risk of fire or explosion from fuel line rupture
	 Risk of asphyxiation
Financial Services	 ATM machines do not work
	Credit card systems inoperable

INSTRUCTOR GUIDANCE	CONTENT
	Results of Damage to the Infrastructure
Results of Damage to Infrastructure • Police: address incidences of grave public safety • Firefighters: suppress major fires • EMS personnel: handle life-threatening	Draw the correlation that each instance of damage to the infrastructure may severely restrict the abilities of police fire, and emergency medical services in that disaster.
Injuries Lower priority needs met in other ways CERT Basic Training Did 1: Disade Preparedires 1:13	Point out that, because emergency services personnel are likely to have inadequate resources to meet the public's needs, those resources must be applied according to the highest priority need.
Display Slide 1-13	 Police will address incidences of <u>grave</u> public safety.
	 Firefighters will suppress <u>major</u> fires.
	 EMS personnel will handle <u>life-threatening</u> injuries. (Stress, however, that CERTs will also handle life- threatening injuries until EMS units become available.)
	Lower priority needs will have to be met in other ways.
Hazards Related to Structure Type	Hazards Related to Structure Type
 You may not have opportunity to select type of structure when a disaster occurs Engineered buildings have performed well in most types of disasters Types of damage vary by structure Differences in hazards and mitigation between single-family homes and multiple- unit dwellings 	Remind the participants that they might not have an opportunity to select the type of structure that they are in when a disaster occurs. It is important to know what type of damage to expect from the main types of structures in the community.
FEMA CERT Basic Training Unit 1: Disater Preparedness 1-14	
Display Slide 1-14	

INSTRUCTOR GUIDANCE	Content
``	Tell the participants that engineered buildings, such as most high-rise buildings, have performed well in most types of disasters.
	Stress that, during earthquakes and high-wind events (e.g., tornadoes, hurricanes), older high-rise buildings, however, are more susceptible to damage from:
	 Broken glass
	 Falling panels
	 Collapsing walkways and stairways
2	How many of you live in single-family homes?
	Do you know what types of damage to expect?
	If not mentioned by the group, tell them that age, type of construction, and type of disaster are major factors in potential damage to detached homes and garages.
	 Homes built before 1940 generally were not bolted to the foundation, making them subject to being shaken, blown, or floated off their foundations.
	 Older homes constructed of non-reinforced brick are less stable than newer construction.
	Remind the participants that:
	 Tornado and hurricane damage to single homes can range from little damage to total destruction.
	 Following an event in which a structure has been damaged, there is a threat of additional damage, such as fire from ruptured gas lines.
	 They should be aware that they will encounter multiple-unit dwellings and that such dwellings should be approached in a different manner than a single family home. (Utility control will be covered in more depth in Unit 2 of the training.)

INSTRUCTOR GUIDANCE	CONTENT
	How many of you live in mobile homes?
	Do you know what type of damage you can expect if a high-risk hazard occurs?
	If not mentioned by the group, stress that mobile homes are most susceptible to damage because they are easily displaced. When displacement occurs, structural integrity becomes questionable and utility connections are easily damaged, increasing the risk of fire and electric shock.
	How many of you live in multiple-unit dwellings?
	Do you understand how the hazards and mitigation approaches differ from those of single-family homes?
	Remind participants that others in the building may be affected even if it appears that there is limited damage to the part of the building that is visible.
	Utility shutoffs are often arranged differently in multiple- unit dwellings than is typical in single-family homes. There is often a main utility shutoff for the entire building as well as a shutoff located within each individual unit. Depending on the situation at hand, one or the other or both may need to be used. Be mindful of the effects and consequences of using each.
	Multiple-Use Buildings
	Explain that buildings such as malls, sports arenas, airports, places of worship, and other buildings with oversized roof spans pose particular hazards in a disaster:
	 Strip shopping centers pose a threat from collapse and broken glass.
	 Warehouse-type structures may also collapse.

INSTRUCTOR GUIDANCE	Content
	Add that there is also a risk in all types of structures from non-structural hazards.
2	How many of you are aware of non-structural hazards in your own neighborhoods, homes, or workplaces?
	If not mentioned by the group, stress that, in addition to structural hazards, everyone has non-structural hazards in their neighborhood, homes, or workplaces. Fixtures and items within a home, garage, or workplace can pose a hazard during or after a disaster.
Hazards from Home Fixtures	Hazards from Home Fixtures
Gas line ruptures Displaced water heaters or ranges	Some of the hazards include:
 Damage From falling books, dishes, other cabinet contents Electric shock or injury From displaced appliances, office equipment 	 Gas line ruptures from water heaters or ranges displaced by shaking, water, or wind
 Fire From faulty wiring, overloaded plugs, or frayed electric cords 	 Damage from falling books, dishes, or other cabinet contents
CERT Basic Training 1-15 CERT Basic Training 1-15	 Risk of injury or electric shock from displaced appliances and office equipment
Display Slide 1-15	 Fire from faulty wiring, overloaded plugs, frayed electrical cords
	Emphasize the importance of reducing hazards as part of personal preparedness. Stress that there are several relatively simple measures that individuals can take to alleviate many home and workplace hazards. These will be covered later under home and workplace preparedness. It is also important to know how and when to turn off utilities safely. Utility shutoffs will be covered in Unit 2 – Fire Safety and Utility Control.

INSTRUCTOR GUIDANCE	CONTENT
	Home and Workplace Preparedness
Home and Workplace Preparedness Image: Constraint of the constraint of th	Tell participants that FEMA conducts a national household survey to measure the public's attitudes, perceptions, and actions taken for personal preparedness. Research findings provide some interesting insights on public expectations and beliefs. Data for the 2009 survey include:
	 Only 50% of the public is familiar with the alerts and warning systems in their community.
Display Slide 1-16	 Importance of family and community members in the first 72 hours of a disaster: 70% of people report an expectation to rely on household members, and 49% say they will rely on people in their neighborhood.
	 Nearly 30% indicate that a primary reason they have not taken steps to prepare is the expectation that fire police, or other emergency personnel will help them.
	 Only 40% of people nationwide think there is a likelihood of a natural disaster <u>ever</u> occurring in their community.
	 Fifty-three percent indicate confidence in ability to respond in the first 5 minutes of a sudden natural disaster, but only 20% report confidence in ability to respond to a terrorist attack.
	 Preparedness differs according to age, education, income, language and culture, disabilities and abilities, experience, and other factors.

INSTRUCTOR GUIDANCE	Content
Preparing for a Disaster	Preparing for a Disaster
 Know local hazards, alerts, warning systems, evacuation routes, and sheltering plans Consider important elements of disaster preparedness Address specific needs for yourself and people you know 	Explain that many preparedness actions are useful in any type of emergency situation, and some are specific to a particular type of disaster. A critical first step to preparedness is to understand the hazards in their communities and to learn about local alerts and warning systems, evacuation routes, and sheltering plans. It is also important that the CERT members familiarize themselves with hazards in other areas when they are traveling and may experience a type of hazard they are not as familiar with.
	Remind them that regardless of the type of disaster, important elements of disaster preparedness include:
	 Having the skills to evaluate the situation quickly and to take effective action to protect yourself
	 Having a family disaster plan and practicing the plan with drills
	 Assembling supplies in multiple locations
	 Reducing the impact of hazards through mitigation practices
	 Getting involved by participating in training and volunteer programs
	Emphasize to participants that it is also always important to address specific needs for themselves and people they know, including any access or functional needs, considerations for pets and service animals, and transportation.
	More information on preparedness is available online.
РМ, Р. 1-15	Direct the participants to a handout provided in their Participant Manual, <i>Web Sites of Interest</i> .

PM, P. 1-15	Web Sites of Interest

URL	Description
www.ready.gov/	FEMA's national Web site for disaster preparedness. Excellent general advice and a good place to start.
www.fema.gov/areyouready/	Are You Ready? is a 200-page FEMA publication that provides a step-by-step approach to disaster preparedness and specific information by disaster type.
www.redcross.org	The American Red Cross has a Web site full of excellent tips and information related to most of the natural disasters that occur, including a few topics not covered at FEMA's <u>www.ready.gov</u> Web site.
www.pandemicflu.gov	The Centers for Disease Control and Prevention (CDC) established this Web site as a hub for national information on pandemic influenza.

INSTRUCTOR GUIDANCE CONTENT **Protective Actions** Protective Actions Assess situation · Decide to stay or change locations Explain to participants that because many disasters · Critical early decision in disasters · Seek clean air and protect breathing occur with little or no warning, individuals need to have passages the knowledge and skills to take immediate protective · Protect from debris and signal if trapped · Remove contaminants actions in the first critical moments after a disaster has · Practice good hygiene occurred, before they have instruction from authorities. CERT Basic Training Unit 1: Disaster Preparedness 1-18 CERT S FEMA While the specific action to take is based on the disaster type, the amount of warning, whether they are **Display Slide 1-18** inside, outside, or driving, and the amount of training they have, the following list provides a good overview of the protective actions you should be familiar with. These should be their objectives in assessing their post-event environment. Assess situation. When something occurs without notice, it is important to take a few seconds to assess the situation to determine their most effective next steps. This includes identifying the type of event and whether air or a building structure has been compromised. Decide to stay or change locations. In some instances they should stay where they are (if they are inside and an event has occurred outside, they may need to stay inside) and in other circumstances they should change location (if they are inside and the event is inside, they may need to evacuate the building). All disasters have unique attributes, so it is important for them to realize that they may need to evaluate the circumstances to determine the best course of

action.

INSTRUCTOR GUIDANCE	Content
	 Staying or changing location is a critical early decision in disasters. If they are not in immediate danger, they should stay where they are and get more information before taking their next steps. Thinking through the likely hazards in their community and where they might be when an event occurs may help them visualize their response. While they may need to make the first, immediate decision to stay inside or go outside, or to shelter in place by sealing a room without authoritative instruction, it is important that they listen to local authorities when that information is provided. If experts tell them to evacuate from their location, LEAVE!
	 Seek clean air and protect breathing passages. Regardless of the type of disaster, clean air is a critical need. Actions to protect their breathing passages and seek clean air may include covering their mouth with a cloth or mask, vacating the building, or sheltering in place by sealing an internal room while the airborne contaminant dissipates.
	 Protect themselves from debris and signal rescuers if trapped. Protecting themselves from falling or precarious debris is a critical protective action. If they become trapped, protect their airways, bang on an object, or blow a whistle. Yelling should be a last resort.
	 Remove contaminants. If contaminants have been released into the area or they have made contact with liquid or solid contaminants, it is critical that they remove the contaminants as quickly as possible. Remove contaminated clothing and wash with soap and water starting at the head and working toward the feet.

INSTRUCTOR GUIDANCE	CONTENT
	 Practice good hygiene. Good hygiene is a preventive measure for spreading disease, and it's important to be mindful of hygiene in a post- disaster environment. Clean drinking water and sanitation are important protective actions.
Sheltering A To Shelter in place: sealing a room Identify internal room Stay for several hours Store supplies Shelters provide most supplies	Sheltering There are different types of sheltering, and different types are appropriate for different disasters.
Shelter for extended stay Stay for several days or up to 2 weeks Store emergency supplies CERY Basic Training Unit 1: Disaster Preparedires 1-19 CERY Basic Training 1-19 CERY Basic Training Unit 1: Disaster Preparedires	 Shelter in place: sealing a room. Sealing a room is a way to protect themselves from contaminants in the air for a short period of time until the contaminants dissipate. They should identify an internal room in their home, at work, or other

- internal room in their home, at work, or other locations where they spend a great deal of time. If sheltering-in-place is needed, they will be in this room for only a few hours, but it is important that they be able to seal the room quickly. Storing specific items in the room is helpful. They should have snacks and water; a battery-operated radio, a flashlight, and pre-cut plastic sheeting and duct tape to seal off vents and door and window openings.
- Shelter for extended stay. Sheltering for an extended stay means that they would stay where they are for several days or, in the case of a pandemic, they may be asked to limit their time outside the home for up to 2 weeks. It is important to store emergency supplies for these possibilities.

INSTRUCTOR GUIDANCE	Content
	 Mass care/community shelter. These are congregate care facilities that house many people in one location. These shelters often provide water, food, medicine, and basic sanitary facilities but, if possible, they should take their 3-day disaster supplies kit with them so that they will be sure to have the supplies they require.
	Developing a Disaster Plan
<section-header><section-header><section-header><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></section-header></section-header></section-header>	 Point out to participants that in addition to knowing immediate protective actions that they may need to take, an emergency plan can mean the difference between life and death in a disaster. For example: Where will you meet family members? You should have a location outside the house and another location outside the neighborhood. Identify an out-of-state "check-in contact." Plan for all possibilities: extended stay, shelter in place, or evacuation. How will you escape buildings where you spend time: your home, workplace, school, place of worship? What route (and several alternatives) will you use to evacuate? Do you have transportation?

INSTRUCTOR GUIDANCE	CONTENT
Remind the participants to see <u>www.ready.gov</u> for additional information.	Remind participants that, as always, family safety is the most important factor when disaster strikes. In an effort to make the best decision regarding their family's safety, the participants should always first consider what is best given the situation. It is also essential that they practice their plan with their family — evacuating the home and contacting all family members using their "check-in contact."
	Emphasize to participants that practicing their plan now will improve their performance when it matters most.
PM, P. 1-19	Direct the participants to a handout provided in their Participant Manual, <i>Creating a Family Disaster Plan</i> .

PM, P. 1-19

Creating a Family Disaster Plan

To get started ...

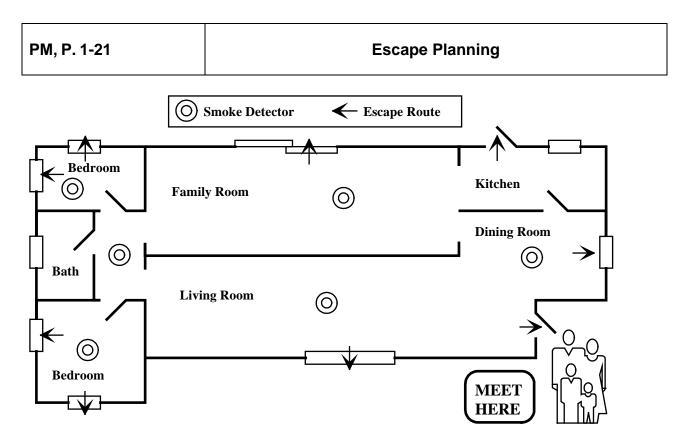
- Contact your local emergency management office and your local chapter of the American Red Cross.
 - Find out which disasters are most likely to happen in your community.
 - Ask how you would be warned.
 - Find out how to prepare for each type of disaster.
- Meet with your family.
 - Discuss the types of disasters that could occur.
 - Explain how to prepare and respond.
 - Discuss what to do if advised to evacuate.
 - Practice what you have discussed.
 - Plan how your family will stay in contact if separated by disaster.
 - Pick two meeting places:
 - A location a safe distance from your home in case of fire
 - A place outside your neighborhood in case you can't return home
 - Choose an out-of-State friend as a "check-in contact" for everyone to call.
 - Make sure that the person selected understands that they are your out-of-State contact in case of emergency and what you would expect of them should such an emergency arise.
 - Give your "check-in contact" person a list of pertinent people to contact. Be sure to include phone numbers!
 - Periodically practice using your local and out-of-State contacts as if it were an emergency situation.

• Complete the following steps.

- Post emergency telephone numbers by every phone.
- Show responsible family members how and when to shut off water, gas, and electricity at main switches.
- Install a smoke alarm on each level of your home, especially near bedrooms; test them monthly and change the batteries two times each year. (Change batteries when you change your clocks in the spring and fall.)
- Contact your local fire department to learn about home fire hazards.
 - Learn first aid and CPR. Contact your local chapter of the American Red Cross for information and training.
- Meet with your neighbors.
 - Plan how the neighborhood could work together after a disaster. Know your neighbors' skills (medical, technical).
 - Consider how you could help neighbors who have special needs, such as elderly or disabled persons.
 - Make plans for child care in case parents can't get home.

INSTRUCTOR GUIDANCE	CONTENT
	Activity: Evacuate!
	Instructions: Follow the steps below to conduct this exercise:
	 Describe a disaster (hurricane, earthquake, etc.) and instruct the participants that they have 5 minutes to evacuate their home in this disaster scenario.
	2. Ask participants to come up with a list of items they would bring with them and/or what they would do in that window of time.
	3. For added urgency, end the exercise after 4 minutes.
	4. Ask volunteers to share their information and explain their choices.
	Debrief by explaining that the answer to this question may be different depending on the hazard. Participants probably will not be able to plan for every event that could happen.
	Stress that, by playing "What if?" with high-risk hazards, they will be better prepared for any hazard that might strike.

INSTRUCTOR GUIDANCE	CONTENT
	Escape Planning
?	How many of you have developed escape plans for your homes or workplaces?
Escape Planning. Consider needs of children and individuals with disabilities	Emphasize the importance of having an escape plan that: Includes escape from every room of the house or
 Inform all family members or office coworkers of the plan 	every area of the workplace
Run practice escape drills	 Considers the needs of children and individuals with disabilities
CERT Basis Training 1-21	Explain that all family members or office coworkers should be informed about the plan.
Display Slide 1-21	
РМ, Р. 1-21	Explain the <i>Escape Planning</i> plan. Tell the participants that a sample escape plan is in the Participant Manual. Explain that, in most cases, homeowners won't have smoke alarms in every room, but it is important to have a smoke alarm at least on every level of the house.
	Urge the participants to practice their plans after they develop them. Suggest that they conduct family fire drills, follow the local evacuation routes, and locate the nearest shelter to ensure that, when a disaster occurs, they know what to do.
	An example of an escape plan is shown in the figure that follows.



Sample family escape plan with arrows showing an escape route from every room in the home and a family meeting place outside the home

INSTRUCTOR GUIDANCE	Content
PM, PP. 1-22 through 1-27	Refer the participants to Assembling and Storing a Disaster Supply Kit in the Participant Manual. Tell the group that the list includes all disaster supplies recommended by FEMA.
Consider asking participants to take one or two steps (that you define) in assembling their household kit.	Point out that the disaster supplies included on this list are fairly complete. Suggest that the participants determine the supplies that they will need for evacuation, those that they will need to shelter in place, and those that they will need for both.
	Remind the participants that there are special considerations for those with special needs, children, and pets.
**	Do you have any questions about home and workplace preparations?

	E CONTENT	
PM, PP. 1-22 through 1-27	Assembling and Storing a Disaster Supply Kit	

You can cope best by preparing for disaster <u>before</u> it strikes. One way to prepare is by assembling a Disaster Supply Kit. After disaster strikes, you won't have time to shop or search for supplies. But if you've gathered supplies in advance, you and your family can endure an evacuation or home confinement.

To Prepare Your Kit

- 1. Review the checklist on the next few pages.
- 2. Gather the supplies from the list. Remember that many households already have many of the items needed for their kits. These items can be assembled in appropriate locations for quick access in an emergency, but used under normal circumstances whenever needed. For example, keep a wrench in your kit to shut off gas at the meter in an emergency, but use the wrench for everyday tasks, too. Just be sure to return it to the emergency kit.
- 3. Place the supplies you're apt to need for an evacuation in an easy-to-carry container. These supplies are listed with an asterisk (*).

<u>Water</u>

Store water in plastic containers such as soft drink bottles.

- Look for the triangular recycling symbol with a number 1 on the bottom of the bottle as those are best for water storage. Avoid using containers that will decompose or break, such as plastic milk jugs or glass bottles.
- Wash the bottle with soap and warm water, fill with water from your tap, and store in a cool, dark area away from direct sunlight.
- Replace your emergency water every 6 months by repeating the process; like food and batteries, water does expire!

Keep in mind that a normally active person needs to drink at least 2 quarts of water each day. Hot environments and intense physical activity can double that requirement. Children, nursing mothers, and ill people will need more.

- Store 1 gallon of water per person per day (2 quarts for drinking, 2 quarts for food preparation and sanitation).*
- Keep at least a 3-day supply of water for each person in your household.

PM, PP. 1-22 through 1-27	Assembling and Storing a Disaster Supply Kit	
1-27		

If you have questions about the quality of the water, purify it before drinking. You can heat water to a rolling boil for 1 minute or use commercial purification tablets to purify the water. You can also use regular household liquid chlorine bleach if it is pure 5.25% sodium hypochlorite. (Do not use perfumed bleach!) To purify water, use the table below as a guide:

Ratios for Purifying	Water with Bleach
-----------------------------	-------------------

Water Quantity	Bleach Added
1 Quart	2 Drops
1 Gallon	8 Drops
5 Gallons	1/2 Teaspoon

Note: If water is cloudy, double the recommended dosage of bleach.

After adding bleach, shake or stir the water container and let it stand 30 minutes before drinking.

<u>Food</u>

Store at least a 3-day supply of nonperishable food. Select foods that require no refrigeration, preparation, or cooking and little or no water. If you must heat food, pack a can of Sterno[®]. Select food items that are compact and lightweight. Avoid salty foods if possible as they increase thirst. Include a selection of the following foods in your disaster supply kit. Check food and water expiration dates biannually.

- Ready-to-eat canned meats, fruits, and
 vegetables
- Canned juices, milk, soup (if powdered, store extra water)
- Staples sugar, salt, pepper
- High-energy foods peanut butter, jelly, crackers, granola bars, trail mix
- Foods for infants, elderly persons, or persons on special diets
- Comfort and stress foods cookies, hard candy, sweetened cereals, lollipops, instant coffee, tea bags

PM, PP. 1-22 through 1-27	Assembling and Storing a Disaster Supply Kit

Kitchen Items

- Manual can opener
- Mess kits or paper cups, plates, and plastic utensils
- Aluminum foil and plastic wrap
- Re-sealing plastic bags
- If food must be cooked, small cooking stove and a can of cooking fuel

- All-purpose knife
- Household liquid bleach to treat drinking water
- First Aid Kit*

Assemble a first aid kit for your home and one for each car. (Note: This kit is not intended to supplement or replace a CERT member supply kit!) A first aid kit should include:

- First aid manual
- Sterile adhesive bandages in assorted sizes
- Two-inch sterile gauze pads (4-6)
- Four-inch sterile gauze pads (4-6)
- Hypoallergenic adhesive tape
- Triangular bandages (3)
- Needle
- Moistened towelettes
- Antibacterial ointment
- Thermometer
- Tongue blades (2)
- Tube of petroleum jelly or other lubricant

- Assorted sizes of safety pins
- Cleaning agent/soap
- Non-latex exam gloves (2 pairs)
- Cotton balls
- Sunscreen
- Three-inch sterile roller bandages (3 rolls)
- Four-inch sterile roller bandages (3 rolls)
- Scissors
- Tweezers
- Hot and cold compress

First Aid	<u>Kit</u> * (contd.)
 Nonprescription Drugs Aspirin or nonaspirin pain reliever Antidiarrhea medication Antacid (for stomach upset) Allergy medication and, if necessary, epinephrine 	 Laxative Vitamins Activated charcoal (used if advised by the Poison Control Centers
<u>Tools ar</u>	nd Supplies
 Emergency preparedness manual* Battery-operated weather radio and extra batteries* 	 Non-sparking shutoff wrench to turn off household gas and water Whistle

Flashlight and extra batteries*

PM, PP. 1-22 through

1-27

- Fire extinguisher: small canister, ABC type
- Tube tent
- Pliers
- Duct tape
- Compass*
- Matches in a waterproof container
- Aluminum foil
- Plastic storage containers
- Signal flare(s)*
- Paper, pencil*
- Needles, thread
- Work gloves
- Medicine dropper

- rn off
- Plastic sheeting
- Landline telephone

Assembling and Storing a Disaster Supply Kit

Fuel for vehicle and generator

Sanitation

- Toilet paper, towelettes*
- Soap, liquid detergent*
- Feminine supplies*
- Personal hygiene items*
- Plastic garbage bags, ties (for personal sanitation uses)
- Plastic bucket with tight lid
- Disinfectant
- Liquid hand sanitizer
- Household chlorine bleach

PM, PP. 1-22 through	Assembling and Storing a Disaster Supply Kit
1-27	

Pet Supplies

- Medications and medical records (stored in a waterproof container) and a first aid kit
- Current photos of your pets in case they get lost
- Information on feeding schedules, medical conditions, behavior problems, and the name and number of your veterinarian in case you have to foster or board your pets
- Sturdy leashes, harnesses, and/or carriers to transport pets safely and ensure that your animals can't escape
- Food, potable water, bowls, cat litter and pan, and can opener
- Pet beds and toys, if easily transportable

Clothing and Bedding

Include at least one complete change of clothing and footwear per person (and remember to change for the different seasons!).

- Sturdy shoes or boots*
- Rain gear*
- Blankets or sleeping bags*
- Hat and gloves*
- Thermal underwear*
- Sunglasses*

PM, PP. 1-22 through 1-27	Assembling and Storing a Disaster Supply Kit
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Household Documents and Contact Numbers*

- Personal identification, cash (including change) or traveler's checks, and a credit card
- Copies of important documents: birth certificates, marriage certificate, driver's license, Social Security cards, passport, wills, deeds, inventory of household goods, insurance papers, contracts, immunization records, bank and credit card account numbers, stocks and bonds. <u>Be sure to store</u> <u>these in a watertight container</u>.
- Emergency contact list and other important phone numbers
- Map of the area and phone numbers of places you could go
- An extra set of car keys and house keys
- Copies of prescriptions and/or original prescription bottles

Special Items

Remember family members with special needs, such as infants and elderly or those with disabilities.

For Baby*

- Formula
- Diapers
- Bottles
- Powdered milk
- Medications

For All Family Members

- Heart and high blood pressure medication*
- Insulin*
- Other prescription drugs*
- Denture needs*
- Contact lenses and supplies*
- Extra eye glasses*
- Entertainment games and books

*Items marked with an asterisk are recommended for evacuation.

INSTRUCTOR GUIDANCE	CONTENT
	Reducing the Impact of Hazards Through Mitigation
Preparing for a Disaster	Preparing for a Disaster
 Mitigation is the reduction of loss of life and property by lessening the impact of disasters Any activity that prevents an emergency or reduces effects of hazards CERT members should have adequate homeowners coverage Add flood insurance if in a flood hazard area 	Tell participants that in addition to managing the impact that a disaster would have on them and their families by assembling disaster supplies, mitigation will also help. Mitigation is the reduction of loss of life and property by lessening the impact of disasters. Mitigation includes any activities that prevent an emergency, reduce the likelihood of occurrence, or reduce the damaging effects of unavoidable hazards. Mitigation can include non-structural measures, structural changes, and purchasing appropriate insurance.
	Explain that CERT members should ensure that their homeowner's policy provides adequate coverage and

homeowner's policy provides adequate coverage and covers appropriate hazards in their area. In addition, homeowners insurance does not cover damage caused by flooding, so it is important to know whether they are in a flood hazard area and to purchase flood insurance if so. Visit the National Flood Insurance Program Web site, <u>www.floodsmart.gov</u>, to learn more.

INSTRUCTOR GUIDANCE	CONTENT
<section-header><section-header><section-header><section-header><list-item><list-item><list-item><list-item><section-header></section-header></list-item></list-item></list-item></list-item></section-header></section-header></section-header></section-header>	 Explain that non-structural hazard mitigation includes relatively simple actions participants can take to prevent home furnishings and appliances from causing damage or injuries during any event that might cause them to shift. Examples of non-structural hazard mitigation include: Anchor heavy furniture. Secure appliances and office equipment. Install hurricane storm shutters. Secure cabinet doors with childproof fasteners. Locate and label gas, electricity, and water shutoffs. Secure water heaters and have flexible gas lines installed.
Other Mitigation Measures • Bolt houses to foundations • Install trusses or hurricane straps to reinforce roof • Strap propane tanks and chimneys • Strap mobile homes to their slabs • Raise utilities • Build a safe room	 Some mitigation measures require a bigger investment to address structural changes to reduce the impact of disasters. Depending on the likely hazards in each area, these may include: Bolt house to foundations. Install trusses or hurricane straps to reinforce the roof. Strap propane tanks and chimneys.
Display Slide 1-24	 Strap mobile homes to their slabs.

• Raise utilities (above the level of flood risk).

Build a safe room.

Research the types of

structural hazards in your area, and modify these hazard mitigation measures to make them appropriate to your area.

INSTRUCTOR GUIDANCE	Content
	Emphasize that a safe room is NOT the same as a shelter-in-place location. A safe room requires significant fortification in order for the room to provide protection against extremely high winds. More information is available at www.fema.gov/plan/prevent/saferoom/index.shtm
	Tell participants that sheltering-in-place is done to protect against contaminants in the air. To shelter in place, they do not need to alter the structure of the room. Participants are simply sealing the room with plastic sheeting and duct tape for a short period of time while the contaminants in the air dissipate.
РМ, Р. 1-30	Refer the participants to <i>Fortifying Your Home</i> in the Participant Manual.

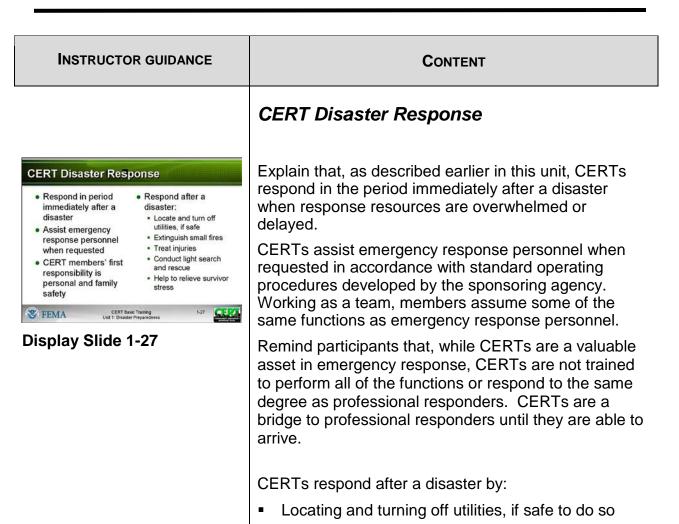
Community Emergency Response Team Unit 1: Disaster Preparedness

PM, P. 1-30	Fortifying Your Home	
Type of Hazard	Sample Precautions	
Structural	 Bolt older houses to the foundation. 	
	 Install trusses or hurricane straps to reinforce the roof 	

	 Install trusses or hurricane straps to reinforce the roof.
	 Strap propane tanks and chimneys.
	 Strap mobile homes to their concrete pads.
	 Raise utilities (above the level of flood risk).
	 Ask a professional to check the foundation, roof connectors, chimney, etc.
Non-Structural	 Anchor such furniture as bookshelves, hutches, and grandfather clocks to the wall.
	 Secure appliances and office equipment in place with industrial-strength Velcro[®].
	 Install hurricane storm shutters to protect windows.
	 Secure cabinet doors with childproof fasteners.
	 Locate and label shutoffs for gas, electricity, and water before disasters occur. After a disaster, shut off the utilities as needed to prevent fires and other risks. Store a non-sparking shutoff wrench where it will be immediately available.
	 Teach all home occupants, including children who are old enough to handle the responsibility, when and how to shut off the important utilities.
	 Secure water heaters to the wall to safeguard against a ruptured gas line or loose electrical wires.

INSTRUCTOR GUIDANCE	Content		
Fortifying Your Home	Fortifying Your Home		
<text></text>	 Remind participants that different non-structural hazards pose different threats, depending on the disaster. A few examples are provided below. Home Fires: Make sure that burglar bars and locks on outside window entries are easy to open from the inside. Landslides and Mudslides: Install flexible pipe fittings to avoid gas or water leaks. Flexible fittings are more resistant to breakage. Wildfires: Avoid using wooden shakes and shingles for roofing. Clear all flammable vegetation at least 30 feet from the home. Place propane tanks at least 30 feet from the home or other structures. Stack firewood at least 30 feet away and uphill from the home. For more information: "Learn About the Different Types of Disasters and Hazards" at www.fema.gov/hazard/index.shtm 		

INSTRUCTOR GUIDANCE	CONTENT
Get Involved	Get Involved
Preparedness requires active participation from all Talk to friends and CERT program provides	Explain that preparedness requires active participation from all. Participants should:
 Fainily about hazards Ask about emergency planning outside the home Make sure those in charge have a plan Centry Fugnan provides training, practice, and connection to others Participate in drills and exercises Talk to friends and family about volunteering 	 Start the process by talking to their friends and family about the hazards in their area and what steps they all need to take to be able to help each other in a crisis — large or small
SFEMA CERT Bask Tawing 1-28 Unit 1 Deader Preparedires 1-28 Display Slide 1-26	 Ask about emergency planning at their workplace, their schools, their place of worship, and other social settings
	 Make sure that those in charge have a plan and are connected to community authorities on emergency management and planning
	Emphasize that they should take training to acquire the skills they need to help others and to keep their skills current through refresher training and practice.
	 Their participation in the CERT Program will provide training, practice, and the connection with others to develop teams.
	 Plan also to participate in drills and exercises with their family and neighbors and at their workplace, school, place of worship, and community-organized events. The more they practice, the better prepared they will be to take effective action when a disaster happens.
	 Talk to their friends and family about volunteering, too. Volunteering to help their community through CERT and other activities is a great experience to share!



- Extinguishing small fires
- Treating life-threatening injuries until professional assistance can be obtained
- Conducting light search and rescue operations
- Helping disaster survivors cope with their emotional stressors

There is a distinction between how a CERT member responds to a disaster as an individual and how that member responds as part of a team.

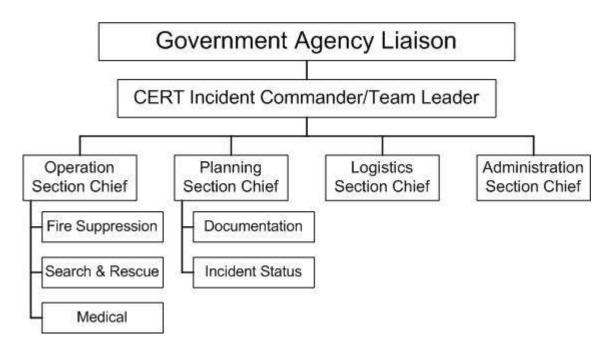
<u>A CERT member's first responsibility is personal and</u> <u>family safety</u>. For many participants, that is the central reason for attending this training.

INSTRUCTOR GUIDANCE	CONTENT
	Only after personal and family safety is secured is it possible and pertinent to respond in a group capacity to do what is necessary for the community as a whole.
	How that group response is orchestrated is defined by the sponsoring agency. In general, the team members select a leader (and alternate) and define the meeting location — or staging area — to be used in the event of disaster.
	CERT members gather at the pre-established staging area to organize and receive tasking assignments. Runners may be identified to serve as a communication link between the staging area and CERT members working in the field.
	In this way, CERT members can provide first for their own well-being and that of their family and, once appropriate, serve as part of the CERT responding to the disaster in the community.
	In some cases, CERT members also provide a well- trained workforce for such duties as shelter support, crowd and traffic management, and evacuation.
	In all instances, it is critical that CERT members stay within the limits of their training when providing disaster relief.
	CERT organization and operations will be covered in depth in Unit 6 of the training.

INSTRUCTOR GUIDANCE	CONTENT
CERT Organization	CERT Organization
Government Agency Liaison CERT Incident Commander/Team Leader Operation Section Chief Fire Suppression Logistics Section Chief Fire Suppression Courtertation	Refer the participants to the chart titled <i>CERT</i> <i>Organization</i> in the Participant Manual. Point out that they will learn more about the major CERT functional areas in Unit 6.
Search & Rescue Incident Status Medical CERT Resic Training Unit 1: Onsater Preparedness 1-28	Emphasize that, no matter which function CERT members are assigned to, effective CERTs require <u>teamwork</u> .
Display Slide 1-28 PM, P. 1-34	Remind the participants that while CERT members play a vital role in disaster response, they are NOT trained or expected to perform all of the functions of professional responders.
Clearly explain to whom CERTs report in your area.	Tell the group that there are checklists in the Additional Materials section at the back of Unit 1 in the Participant Manual that will help in:
Explain also that this is a snapshot of how CERTs operate. CERT organization and operation will be covered in detail Unit 6.	 Planning and organizing a CERT Assembling equipment and supplies for a CERT Be sure to emphasize that many details included in the checklists for <i>Team Organization</i> will be discussed in later modules of the training.
	Do you have any questions about community preparations?

PM, P. 1-34

CERT Organization



CERT organization showing the government agency liaison at the top.

Underneath is the CERT Incident Commander/Team Leader who directs the activities of four sections: Operations, Planning, Logistics, and Administration.

Underneath the Operations section are three response teams: Fire Suppression, Search and Rescue, and Medical.

Underneath the Planning section are two sections: Documentation and Incident Status.

CONTENT	
Personal Protective Equipment	
Emphasize to participants that while CERT members play a vital role in disaster response, they are NOT trained or expected to perform all of the functions of professional responders. Also emphasize that, at all times, <u>a CERT member's first job is to stay safe.</u>	
 Remind the participants of the central importance of wearing the appropriate personal protective equipment (PPE). CERT members are required to wear: Helmet Goggles N95 Mask Gloves (work and non-latex exam) Sturdy shoes or boots 	
CERT in Action	
Explain that, across the country, CERTs continue to be activated in a wide range of disaster and emergency support operations. For these efforts, CERT members and teams are receiving Federal, State, and local recognition for their response assistance. For brief profiles of how CERTs have assisted in actual	

For brief profiles of how CERTs have assisted in actual emergencies all over the country, visit "CERT in Action!" at the national CERT Web site, <u>www.citizencorps.gov/cert</u>. Click on the link "CERT in Action!"

Display Slide 1-30

INSTRUCTOR GUIDANCE	CONTENT			
	CERTs in Non-Disaster Roles			
 Non-Disaster Roles Identify and aid neighbors/coworkers who might need assistance Distribute preparedness assistance Distribute preparedness assist with installation of smoke alarms Parade route management 	Explain that CERT members also are a potential volunteer pool for the community. They can help with projects such as:			
	 Identifying and aiding neighbors and coworkers who might need assistance during an emergency or disaster 			
CERT Basis: Training 1.31	 Distributing preparedness materials and doing preparedness demonstrations 			
Display Slide 1-31	 Staffing parades, health fairs, county fairs, and other special events 			
Describe non-emergency volunteer opportunities for CERTs in your community.	 Assisting with the installation of smoke alarms for seniors and special-needs households 			

Parade route traffic management

INSTRUCTOR GUIDANCE	CONTENT		
	Protection for Disaster Workers		
Protection for Disaster Workers • CERT members generally protected by: • "Good Samaritan" laws • Volunteer Protection Act of 1997	Explain that, as volunteers engaging in CERT, members are generally protected by "Good Samaritan" laws that protect people who provide care in a prudent and reasonable manner.		
Relevant State statutes	Point out that, in a disaster, CERT members are also protected by the Volunteer Protection Act of 1997, a Federal law that protects volunteers from liability as long as they are acting in accordance with the training that they have received.		
Display Slide 1-32 Please remember to cover all State laws that apply to both rescuers and victims. If	CERT members may also have protection under relevant State statutes where they live. Remind participants that these laws vary from State to State, and emphasize the laws that apply in their area.		

pertinent information has been

participants to turn to p. 1-37 in their Participant Manuals for

http://nonprofitrisk.org/library/st ate-liability.shtml

entered on the page, tell

applicable laws. Direct

information:

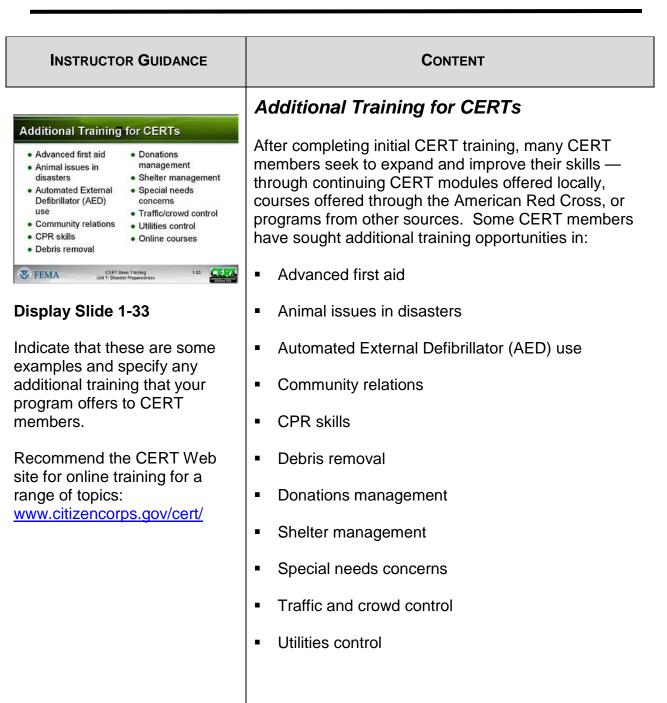
participants to the following Web site for additional

Community Emergency Response Team Unit 1: Disaster Preparedness

PM, P. 1-37	Applicable Laws and Key Points

Applicable Laws	Key Points

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INSTRUCTOR GUIDANCE	CONTENT	
	There are also Independent Study (IS) courses available online from the Federal Emergency Management Agency (FEMA) that will of interest to CERT members. Some of these include:	
	IS-100.a	Introduction to Incident Command System
	IS-200.a	ICS for Single Resources and Initial Action Incidents
	IS-700.a	National Incident Management System (NIMS), An Introduction
	IS-800.b	National Response Framework, An Introduction
	Independen	lete listing and access to FEMA at Study courses, visit g.fema.gov/IS/. Click on the "ISP Course

INSTRUCTOR GUIDANCE	CONTENT	
	Unit Summary	
<section-header><section-header><section-header><section-header><section-header><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></section-header></section-header></section-header></section-header></section-header>	 Summarize the unit by making the following points: Everyone in the community has the ability and the responsibility to prepare for disasters. Citizen Corps is the grassroots movement to strengthen community safety and preparedness through increased civic participation. CERTs are a key partner with Citizen Corps. Government leaders have the responsibility to engage the whole community in the process of community planning and in testing and evaluating those plans. Community leaders have the responsibility to ensure their employees and constituent groups are prepared and to participate on coordinating planning councils. The public has the responsibility to learn about community hazards and plans, and to prepare, train, practice, and volunteer. There are three kinds of disasters: natural, technological, and intentional. Most hazards occur with little or no notice, may cause emergency personnel to be overwhelmed, and are a danger to lives, health, and the environment. 	

INSTRUCTOR GUIDANCE	Content
	 Personal preparedness should be tailored to the hazards in your community, but should include:
	 Learning about community alerts, warnings, and plans
	 Learning about appropriate protective actions
	 Developing household plans and conducting drills to practice
	 Assembling disaster supplies in multiple locations
	 Reducing hazards in the home
	 Encouraging others to prepare and volunteering to help your community
	 CERTs are among a variety of agencies and personnel who cooperate to provide assistance in the aftermath of a disaster. The keys to CERT effectiveness are in:
	 Familiarity with the types of events that are high risk for the area and the types of damage that can occur as a result
	 Adequate preparation for each event and its aftermath
	 Training in the functional areas to which CERTs are assigned
	 Practice through refreshers and simulations
	 CERTs have proven themselves invaluable in the areas in which they were tested. They can be invaluable in this community as well.
?	Do you have any questions about anything covered in this unit?

INSTRUCTOR GUIDANCE	CONTENT		
<section-header><section-header><section-header><section-header><section-header><section-header><section-header><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	 Homework Assignment Tell the group that the next unit will cover fire safety. Then remind the group that, before the next session, they should: Review the detailed information in Unit 1 of the Participant Manual Read and familiarize themselves with Unit 2: Fire Safety and Utility Controls in the Participant Manual Bring a pair of leather gloves and safety goggles to use in the fire suppression unit and to serve as a starting point for their disaster supply kits. Tell the group to wear appropriate clothes to the next session (no shorts or open-toed shoes) because they will practice putting out a small fire with an extinguisher. Discuss preparedness with family and friends and make a communications plan, including an out-of-State "check-in contact" Begin to assemble supplies in multiple locations Examine their homes for hazards and identify ways to prevent potential injury 		

UNIT 1: ADDITIONAL MATERIALS

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COMMUNITY EMERGENCY RESPONSE TEAM CHECKLIST

Instructions: This checklist will help guide you in the setup of your CERT as well as emergency preparedness at home.

Pe	rsonal Preparedness	Check if Completed	Date Checked
•	Food		
•	Water		
•	Out-of-State Check-In Contact		
•	Mitigation Measures		
	 Water heater Utilities Cabinets, etc. Other: 		
Те	am Organization		
•	Leadership		
	 Incident Commander/Team Leader 		
	Group leaders		
•	Membership		
	RosterPhone listSkills inventory		
•	Communications		
	Telephone treeNewsletterAmateur radioRunners		

COMMUNITY EMERGENCY RESPONSE TEAM CHECKLIST (CONTINUED)			
Team Organization	Check if Completed	Date Checked	
 Resources 			
 Personnel Equipment Supplies Personal CERT kit 			
 Area Surveys and Locations 			
 Evacuation plans Staging area/command post Medical treatment area Specific hazard areas Area maps 			
 Response Plan 			
 Response criteria Communications and notifications Staging area/command post 			
 Teamwork 			
 Meetings Drills and exercises Training First aid CPR Other: 			

COMMUNITY EMERGENCY RESPONSE TEAM CHECKLIST (CONTINUED)

RECOMMENDED PERSONAL PROTECTION EQUIPMENT (PPE)

The following items are minimum safety equipment for all CERT members.

- Hard hat
- Protective eyewear (safety goggles)
- Leather work gloves
- Long-sleeved shirt

- N95 mask
- Reflective vest
- Sturdy shoes or boots
- Long pants

RECOMMENDED CERT EQUIPMENT AND SUPPLIES

The following equipment and supplies are recommended as minimum kit items for each CERT member. These guidelines are recommended in addition to team supplies.

Ec	quipment and Supplies	Date Obtained	Quantity	Date Checked
•	Nylon or canvas bag with shoulder strap			
•	Water (two canteens or bottles per search and rescue team)			
•	Dehydrated foods			
•	Water purification tablets			
•	Work gloves (leather)			
•	Non-latex exam gloves (10 pair min.)			
•	Goggles			
•	N95 masks			
•	Flashlight or miner's lamp			
•	Batteries and extra bulbs			
•	Secondary flashlight			
•	Cyalume sticks (12-hour omni glow)			
•	Voltage tick meter			
•	Pea-less whistle			
•	Utility knife			
•	Note pads			
•	Markers:			
	Thin point			
	Thick point			
•	Pens			
•	Duct tape			
•	Masking tape (2 inch)			
•	Scissors (EMT shears)			

Community Emergency Response Team Unit 1: Disaster Preparedness

Equipment and Supplies	Date Obtained	Quantity	Date Checked
 Non-sparking crescent wrench First aid pouch containing: 4- by 4-inch gauze dressings (6) Abdominal pads (4) Triangular bandages (4) Band-Aids Roller bandage Any personal medications 			
that a CERT member may need during deployment			

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