



Units 6 & 7

CERT Organization & Disaster Psychology

1. The Incident Command System (ICS) is the system used by fire and law enforcement agencies to manage emergency operations. Regarding CERTs, which of the following is incorrect?
 - ☐ a) In an emergency, CERT members are not part of the Incident Command System
 - ☐ b) All CERTS, through their Incident Commanders report to the first fire or law enforcement official at their location
 - ☐ c) The CERT organizational framework is flexible so that it can expand or contract depending on the on-going assessment of emergency priorities.
2. CERT personnel should always be assigned to work in teams of:
 - ☐ a) Five CERT members
 - ☐ b) Four CERT members
 - ☐ c) Three CERT members
3. Emergency on-scene management in a disaster situation is needed to:
 - ☐ a) Maintain the safety of emergency workers
 - ☐ b) Provide clear leadership
 - ☐ c) Both a and b
4. In a disaster situation, the CERT team leader is:
 - ☐ a) The oldest team member
 - ☐ b) The person previously elected by team members
 - ☐ c) The first member to arrive at the pre-designated staging area
5. Regarding Critical Incident Stress Debriefing (CISD) which of the following is incorrect?
 - ☐ a) CISD is used to help rescuers cope with the psychological trauma they may experience following a disaster
 - ☐ b) CISD discussions are confidential
 - ☐ c) CISD is mandatory for all CERTs involved in disaster operations



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6. During a disaster, rescuers and survivors may experience disaster-related stress. CERTs should not:
 - ☐ a) Ask uninjured people to get involved in helping others
 - ☐ b) Take breaks away from the incident area
 - ☐ c) Tell survivors, "you're strong, you'll get through this"
7. To help ensure team well-being, CERT leaders may:
 - ☐ a) Direct CERTs to take breaks
 - ☐ b) Gradually phase out workers from high-stress to low-stress jobs
 - ☐ c) Both a and b
8. What is the name of the system used by emergency response agencies to manage emergency responses?
 - ☐ a) Strategic Planning Unit (SPU)
 - ☐ b) Incident Command System (ICS)
 - ☐ c) Rescue Command System (RCS)
 - ☐ d) Search and Rescue System (SRS)
9. In the CERT command structure, how is the CERT leader established?
 - ☐ a) By seniority
 - ☐ b) By department
 - ☐ c) By being the first person to arrive on the scene
 - ☐ d) By the local police chief



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10. You are the CERT Incident Commander/Team Leader and therefore responsible for directing team activities. You establish a Command Post for your CERT. What should you do if you have to leave the command post for whatever reason?
- ☐ a) Ask a law enforcement official to take over while you're gone
 - ☐ b) Designate CERT Incident Commander/Team Leader status to someone else in the Command Post
 - ☐ c) Leave without delegating any of your CERT Incident Commander/Team Leader responsibilities
 - ☐ d) You may never leave the Command Post under any circumstances.